



GIVING STARTS WITH EMPOWERING.

Making Lives Better with Alorica (MLBA) is a global non-profit organization, and our approach to corporate philanthropy is like none other. Most companies handle charitable giving from the top-down—but Alorica is not like most companies.

MLBA empowers Alorica employees to give to those in need within their own communities—allowing them to share the love with the people, and in the places, that matter most to them. With more than 50 MLBA Chapters around the world, employees have the decision-making power to choose how to make lives better through grants, fundraisers and volunteering—and **100% of funds raised by a Chapter STAY within that Chapter.**

Alorica provides the administrative resources required to fuel this global non-profit as part of its Corporate Social Responsibility (CSR). Learn more about Alorica's CSR commitment at alorica.com/corporate-social-responsibility.

Additionally, when local areas are hit hard by natural disasters or other crises, MLBA assists impacted employees, families and communities through our Disaster Relief Fund, which has raised over \$275,000 to date.

Take a look at some of the ways MLBA is making a difference:



Homelessness Prevention

MLBA has stepped in to secure temporary and permanent housing



Medical Assistance

MLBA provides assistance when medical bills become overwhelming



Disaster Relief

Often being the first responders, Chapters can quickly pitch in with monetary donations and necessary supplies



Funeral Expenses

We've been able to assist during the most trying times



Seal of Transparency

Awarded the 2022 Platinum Seal of Transparency, the highest level of recognition given by Candid, the world's largest source of information on non-profit organizations.

Want to help make lives better? Or do you—or someone you know—need help?

Get involved with MLBA or apply for aid, by visiting livesbetter.org. Also, be sure to read some of our incredible stories at livesbetter.org/stories and our *2021 MLBA Impact Report* found on the homepage.

THE MLBA WAY

Power to Our People!

It's our awesome people who decide where and how to allocate each and every dollar raised—and it's their compassion and kindness that drive our success!



Alorica sites start their own MLBA Chapters
(to the sounds of thunderous applause & ice cream cake for all)



Each Chapter is led by a Board—made up of local Alorica team members—who rally employees at the site and organize all programs

All funds raised by on-site fundraisers and voluntary payroll deductions are **awarded to a local cause**

Alorica Employees and their Families

Local Non-profit Organizations

Residents and Communities



Fundraisers



Volunteer Events



Donation Drives

6 Countries
More than 50 Chapters Worldwide
1 Planet (for now)



12,000+ Grants Awarded—and Counting!



MLBA's total dollar contribution has reached \$7.62M since inception in 2015.

100% of Chapter contributions STAY with that Chapter



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