



We don't do it for the kudos. But we'll take them.

At Alorica, we're on a never-ending mission to do one thing and one thing only: **Create insanely great customer experiences.** As for the recognition we pick up along the way? That's just the proverbial icing.

INDUSTRY

Gartner Gartner®
Magic Quadrant™ for Customer Service
BPO (Leader) | 2021, 2022

NelsonHall
NEAT Assessment Leader for:
Social CX/Content Moderation | 2020, 2021
Telecom & Media | 2017, 2020
Retail & CPG | 2016, 2019
Energy & Utilities | 2019, 2021
Digital CX Services | 2018
Retail Banking | 2017

IAOP
Global Outsourcing 100 (Leader) | 2015-2022
Global Impact Outsourcing Company
to Watch | 2022
Impact Sourcing Champions Index | 2020

Everest Group
CXM in the Americas PEAK Matrix® (Leader) | 2022
CXM Services PEAK Matrix® (Leader) | 2020
Global BPS Top 20 | 2017 - 2020
CCO Services PEAK Matrix® (Leader) | 2016 - 2019
CCO PEAK Matrix®-Healthcare (Leader) | 2017

HFS Research
Contact Center Operations Blueprint
(Execution Powerhouse) | 2016
Front Office Customer Engagement
Operations Services (Top 10) | 2019

CCW EXCELLENCE AWARDS
Training & Development
Solution of the Year | 2018, 2020
BPO of the Year | 2019

BRAND & CULTURE

Ragan
Top Places to Work | 2022

Great Place To Work.
Philippines | 2022
Guatemala | 2021

16th annual Best in Biz Awards
Best Place to Work (Silver) | 2021

Comparably
Best Operations Team | 2022
Best CEOs for Women | 2022
Best Company for Diversity | 2021
Best Company for Women | 2017, 2021
Best CEOs for Diversity | 2021
Best Places to Work | 2017

SILVER 2021 STEVIE WINNER FOR WOMEN IN BUSINESS
Stevie Awards for Women in Business
Most Valuable Nonprofit Response (Silver) | 2021

PR Daily's Nonprofit Communications Award
DEI Communications | 2021

MILITARY SPOUSE EMPLOYMENT PARTNERSHIP
Department of Defense
Military Spouse Employment Partnership | 3 years

MEDIA

Business & Professional Services Stevie Awards
Employer of the Year (Gold) | 2021

Sales & Customer Service Stevie Awards
Consulting Practice of the Year (Gold) | 2019
Outsourcing Provider of the Year (Bronze) | 2019
Training Practice of the Year (Silver) | 2019

EXCELLENCE IN CUSTOMER SERVICE AWARDS
(Business Intelligence Group)
Outsource Partner of the Year (Large) | 2019
Consultant of the Year | 2019

GOLD 2019 STEVIE WINNER ASIA PACIFIC STEVIE AWARDS
Asia-Pacific Stevie Awards
Innovation in Human Resources Management (Gold) | 2019
Innovative Use of Technology in Human Resources (Gold) | 2019

SILVER 2022 STEVIE WINNER AMERICAN BUSINESS AWARDS
American Business Stevie Awards
Minority-Owned Business Leader (Silver) | 2021, 2022
Minority-Owned Business Leader (Bronze) | 2018, 2019

CRM MAGAZINE'S
CRM Service Awards
Winner – Best Contact Center Outsourcing | 2019
Leader – Contact Center Outsourcing | 2018

Inc. 5000
Fastest-Growing Private Companies | 2018