

We've Got You Covered

Solving Medicaid Redetermination with Skills and Scale



Get Ahead with Alorica

Alorica has one of the largest US footprint with the skills and scale to manage major policy changes—and we're ready to help you every step of the way.

Don't add more pressure to internal staff, short-term volunteers or use a temp agency, Alorica has 40,000 solutionists coast-to-coast to support you immediately. Agents working in-center and at-home (and many with healthcare backgrounds), you can count on to come through...quickly.

The Right Solutions at the Right Time

Alorica's expertise with Medicaid issues addresses major policy changes with state-by-state solutions.

By partnering with each individual state, we tailor responses according to your needs, whether it's automation technology, live agent support, developing training, member claims processing, or something else, our playbooks and products make the redetermination process effortless.

Why Trust Alorica?



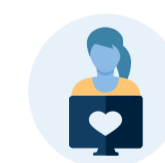
Scalability: We've been delivering burstable, "work anywhere" flexibility since the 1990s...and we thrive in uncertain, high-pressure scenarios



Experience: With over 20 years of healthcare and government industry leadership, we've got the people, processes, and technology to support your immediate redetermination needs



Privacy & Security: We meet all data security and compliance standards, and handle confidential information with discretion and professionalism—always.



Empathy: Hiring and retaining top-tier talent empowers us to work as an extension of your team



The Alorica Way: As a CX leader with 20+ years of experience, we offer unmatched technology, security, and operations for a total, end-to-end solution

Proven Medicaid CX Provider with experience...



Assisting Medicaid providers and/or members with coverage/claims related questions



Providing Enrollment Support Pharmacy Technicians



Reviewing, evaluating, investigating and resolving claims to ensure accurate and timely completion



Entering data for provider and member claims detail, attachments, and forms

Alorica is the largest Minority Owned Business in our industry, and qualifies as a certified MBE for most U.S. states



We're Here to Help

If you've got redetermination hanging over your head, we've got you—with compassion, experience, and scalability to spare.

Let's chat! Healthcare experienced agents becoming available shortly!

