

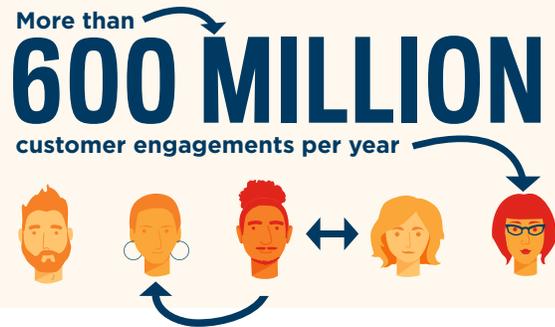
ABOUT ALORICA

WE ONLY DO ONE THING. *We make lives better...one interaction at a time.*

We're Alorica—100,000 strong and dedicated to delivering insanely great customer experiences to people all across the globe. It's our privilege to partner with the world's largest and most respected brands—embracing every day and every challenge with passion, performance and possibilities.



Alorica is the world's largest provider of customer experiences to North American consumers.



14 Countries. 130 Locations. Over 100,000 Employees. One Planet (for now).

North America
84 locations

Largest footprint of any customer experience provider

Europe
3 locations

Over 12 languages spoken by our agents

Asia
22 locations

Second-largest footprint (in the Philippines) of any customer experience provider

Latin America
19 locations

7 countries and 14,500 employees



Powerful Tech Empowers Our People.

It's not about what technology can do—it's about what technology enables our *people* to do. By integrating cutting-edge platforms and automation, we're able to increase speed-to-proficiency and cost savings.

Committed to Inclusion.

As a privately-owned, minority-owned company, Alorica is a certified **Minority Business Enterprise**, and supports returning veterans and their families through AloriCares, our military hire and development program.



We Serve More than 200 Major Clients Worldwide, Including:

- 4 of the top 5 wireless providers
- More than half of Fortune 50 healthcare companies
- 6 of the 10 largest banks
- 5 of the world's largest retailers
- 3 of the world's largest car manufacturers
- 10 of the top 20 regulated utility companies
- The largest airline on the Fortune 500 list



Get to Know the Most Awesome Player in Customer Service.

What makes us so awesome, you ask? Well for starters, half of our clients have been with us for over eight years. So not only do we know how to deliver results—we know how to deliver on our brand promise.

Industries That We Serve.



Healthcare



Communications



Media & Entertainment



Energy & Utilities



Financial Services



Retail & eCommerce



Technology



Travel & Hospitality



Logistics



Transportation

We don't do what we do for the kudos—but we'll take 'em! Here are just a few recent 2018 wins:



Global Outsourcing 100 Leader



Customer Service Leader



2018 Military Friendly Employer



Named One of the Fastest-Growing Private Companies in America



Excellence Award for Best Training & Development Program



North American Employee Experience Award

A Culture as Unique as Our People.

There's nothing we value more—or take greater pride in—than the culture we're constantly building at Alorica. From team celebrations to company-wide recognition, we work hard to keep our teams feeling engaged, inspired and connected to the company.

Discover more about our culture by searching #IAMAlorica on social media—and hear straight from our people on what makes our company the coolest!



Ready to explore a partnership that can only be described as insanely great?

Reach out today: sales@alorica.com | 1-866-ALORICA