

alorica

We don't do it for the kudos. But we'll take them.




At Alorica, we're on a never-ending mission to do one thing and one thing only:


Create insanely great customer experiences.

As for the accolades we pick up along the way? They're just the proverbial icing.

INDUSTRY

 **CCW Excellence Awards**
BPO of the Year | 2019
Best Training & Development Program | 2018


 **IAOP**
Global Outsourcing 100 (Leader) | 5 years

 **HFS Research**
Contact Center Operations Blueprint (Execution Powerhouse) | 2016
Front Office Customer Engagement Operations Services (Top 10) | 2019

 **Gartner**
CM BPO Magic Quadrant Leader | 5 years

 **NelsonHall**
NEAT Assessment Leader for:
Energy & Utilities | 2019,
Digital CX Services | 2018, Telecom | 2017,
Retail Banking | 2017, and Retail & CPG | 2016


BRAND & CULTURE


 **Comparably**
Best Places to Work | 2017
Best Company for Women | 2017


 **Mogul**
Top 1,000 Companies with the Strongest Female Leaders | 2018


 **Military Spouse Employment Partnership**
Military Spouse Employment Partnership | 3 years

 **American Advertising Federation (OC ADDY)**
Integrated Brand Campaign | 2017


 **dotCOMM AWARDS**
Brand Identity, Digital Marketing & Communications, Social Media Marketing | 2018

 **The Telly Awards**
Social Campaign: Branded Content | 2018
Social Videos: Culture & Lifestyle | 2018

 **ISG**
ISG Provider
Lens Customer Experience Services
Quadrant Report (Leader) | 2017


 **Everest Group**
CCO Services PEAK Matrix (Leader) | 2019
Global BPS Top 20 | 2017
CCO PEAK Matrix-Healthcare (Leader) | 2017
CCO PEAK Matrix (Leader, Star Performer) | 2017
CCO Peak Matrix (Leader) | 2016


 **Frost & Sullivan**
Competitive Strategy Innovation & Leadership Award for LATAM | 2017


 **AT&T**
AT&T Supplier Award for High Performance and Excellent Service to AT&T Affiliates | 2018


MEDIA


 **Inc. 5000**
Fastest-Growing Private Companies | 2018

 **Sales & Customer Service Stevie Awards**
Outsourcing Provider of the Year | 2019
Consulting Practice of the Year | 2019
Training Practice of the Year | 2019

 **Asia-Pacific Stevie Awards**
Innovation in Human Resources Management (Gold) | 2019
Innovative Use of Technology in Human Resources (Gold) | 2019

 **American Business Awards**
Minority-Owned Business Leader (Bronze) | 2019
Minority-Owned Business Leader (Bronze) | 2018

 **Excellence in Customer Service Awards (Business Intelligence Group)**
Consultant of the Year | 2019
Outsource Partner of the Year (Large) | 2019

 **CRM Service Awards**
Winner - Best Contact Center Outsourcing | 2019
Leader - Contact Center Outsourcing | 2018

 **Victory Media**
Military Friendly Employer | 2016