



# We don't do it for the kudos. But we'll take them.



At Alorica, we're on a never-ending mission to do one thing and one thing only:  
*Create insanely great customer experiences.*

As for the accolades we pick up along the way? They're just the proverbial icing.

## INDUSTRY



**IAOP**  
Global Outsourcing 100 (Leader) | 5 years



**HFS Research**  
Contact Center Operations Blueprint (Execution Powerhouse) | 2016  
Front Office Customer Engagement Operations Services (Top 10) | 2019



**Gartner**  
CM BPO Magic Quadrant Leader | 5 years



**NelsonHall**  
NEAT Assessment Leader for: Energy & Utilities | 2019, Digital CX Services | 2018, Telecom | 2017, Retail Banking | 2017, and Retail & CPG | 2016



**ISG**  
ISG Provider Lens - Contact Center Customer Experience Services Quadrant Report (Leader) | 2017



**TMC / Customer Interaction Solutions**  
CRM Excellence Award | 2016



**Stevie Awards**  
Outsourcing Provider of the Year | 2019  
Consulting Practice of the Year | 2019  
Training Practice of the Year | 2019



**Everest Group**  
Global BPS Top 50 | 2017  
CCO PEAK Matrix-Healthcare (Leader) | 2017  
CCO PEAK Matrix (Leader, Star Performer) | 2017  
CCO Peak Matrix (Leader) | 2016



**Frost & Sullivan**  
Competitive Strategy Innovation & Leadership Award for LATAM | 2017



**AT&T**  
AT&T Supplier Award for High Performance and Excellent Service to AT&T Affiliates | 2018



**CCW Excellence Awards**  
Best Training & Development Program | 2018

## BRAND & CULTURE



**American Advertising Federation (OC ADDY)**  
Integrated Brand Campaign | 2017



**Comparably**  
Best Places to Work | 2017  
Best Company for Women | 2017



**dotcom Award**  
Brand Identity, Digital Marketing & Communications, Social Media Marketing | 2018



**Telly Awards**  
Social Campaign: Branded Content | 2018  
Social Videos: Culture & Lifestyle | 2018



**Department of Defense**  
Military Spouse Employment Partnership | 3 years

## MEDIA



**Inc. 5000**  
Fastest-Growing Private Companies | 2018



**Stevie Awards**  
American Business Awards-Minority-Owned Business Leader | 2018



**Victory Media**  
Military Friendly Employer | 2016



**CRM Magazine**  
CRM Service Awards (Leader-Contact Center Outsourcing) | 2018



**Mogul**  
Top 1,000 Companies with the Strongest Female Leaders | 2018